



**rj**facilities  
Making a difference

## Quality Policy

R&J Facilities is committed to providing a quality service that meets and where possible exceed the needs and expectations of our clients.

To achieve this commitment we will:

- Develop long term mutually beneficial business relationships with our clients, service partners and suppliers.
- Define and deliver a consistent and managed quality service on behalf of our clients.
- Review quality and service levels to ensure cost effective systems are maintained, meeting the changing needs of our clients.
- Create an environment for staff to succeed and develop and are competent to fulfil their role in the achievement of this policy.
- Treat clients, staff, service partners and suppliers with respect, openness, honesty and integrity.
- Provide the leadership and positive management to promote quality in all aspects of our work.

